FRONTIER COMMUNICATIONS OF AMERICA, INC.

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by Frontier Communications of America, Inc. This tariff applies for services furnished within the State of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) To Signify Changed Regulation
- (D) Delete or Discontinue
- (I) Change Resulting in an Increase to a Customer's Bill
- (M) Moved From Another Tariff Location
- (N) Indicates new rate or regulation
- (R) Change Resulting in a Reduction to a Customer's Bill
- (T) Change in Text or Regulation But No Change in Rate or Charge

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TARIFF FORMAT

Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the AZ C.C. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

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Check Sheets - When a tariff filing is made with the AZ C.C., an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages).

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

<u>Access Line</u>: An arrangement which connects the Customer's telephone to a NET-tel designated switching center or point of presence.

<u>Authorized User</u>: A person, firm, corporation, or any other entity authorized by the Customer to utilize the Carrier's service.

<u>Authorization Code</u>: A pre-defined series of numbers to be dialed by the Customer or Authorized User upon access to the Carrier's Travel Card Service network to identify the caller and validate the caller's authorization to use the services provided.

AZ C.C.: Arizona Corporation Commission.

<u>Business Customer</u>: A customer whose use of service is primarily or substantially of a professional, business, institutional, occupational or other commercial nature.

Company or Carrier: Frontier Communications of America, Inc. unless otherwise clearly indicated by the context.

<u>Customer</u>: The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

<u>Dedicated Access Origination/Termination</u>: Where access between the customer and the interexchange carrier is provided on dedicated circuits. The cost of these dedicated circuits is billed by the access provider directly to the Customer.

<u>Dedicated Port</u>: A port on Company's switching facility which is dedicated, at extra charge, to customer's exclusive use and which is to customer's premises by a private line furnished by customer.

<u>Equal Access</u>: Where the local exchange company central office provides interconnection to interexchange carriers with Feature Group D circuits. In such end offices, customers presubscribe their telephone line(s) to their preferred interLATA carrier.

Facilities: Any cable, equipment or facilities uses to provide the service offered under this tariff.

Home Area: The local calling area associated with the switch accessed.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Cont'd.

<u>Intrastate Communications</u>: Any communications that originates and terminates within the same state and is subject to the oversight by a state regulatory commission as provided by the laws of that state.

LEC: Local Exchange Company.

<u>Point of Demarcation</u>: The point of interconnection between the Company communications facilities and Customer provided facilities as defined in Part 68 of the Federal Communications Commissions Rules and Regulations.

<u>Point of Origination</u>: The Company's switch location accessed by the customer for the purpose of making a call using Company's service.

<u>Point of Termination</u>: The point of demarcation within a Customer premises at which the Company's responsibility for the provision of service ends.

Remote Access Code: A code to permit customers to access the Company switch in areas other than customers' home area.

Residential Customer: A customer whose use of service is primarily personal and domestic nature.

Service or Services: The services covered by this tariff shall include only the State of Arizona.

Service Date: The date that billing starts for service or ay service component.

<u>Service Component</u>: Service components include access arranged by the Company, Authorization Codes, ports, traffic management services, and voice or data transmission facilities or capabilities.

<u>Serving Wire Center</u>: A specified geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage.

Special Access Circuit: A physical pathway for the transmission of information between a dedicated originating point and a dedicated terminating point.

<u>Specific Project Code</u>: Specifically assigned code by customer for billing to that activity within customer's business.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Cont'd.

<u>Special Request</u>: Any modification that is performed by the Company at the customers request that is above and beyond normal service and or access use.

<u>Switched Access Origination/Termination</u>: Where access between the customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the customer is a LEC-provided business or residential access line. The cost of switched Feature Group access is billed to the interexchange carrier.

<u>Terminal Equipment</u>: Telecommunications devices, apparatus, and their associated wiring, such as teleprinters, telephone and data sets.

<u>Travel Card Call</u>: A service whereby the Customer or Authorized User dials all of the digits necessary to route and bill a call placed from a location other than his/her residence or normal place of business. Service is accessed via a "1-800" or other access code dialing sequence.

<u>V & H Coordinates</u>: Geographic points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage may be used for the purposed of rating calls.

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2.1 Undertaking of the Company

The Company is a resale common carrier providing operator services to Customers within the State of Arizona. The Company' services and facilities are furnished for communications originating at specified points within the State of Arizona under terms of this Tariff.

The Company provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Company's services. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This Tariff is applicable to telecommunications services provided by the Company within the state of Arizona.

2.3 Payment and Credit Regulations

2.3.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

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SECTION 2 - RULES AND REGULATIONS

2.3 Payment and Credit Regulations, Cont'd.

2.3.1 Payment Arrangements, Cont'd.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Arizona Corporation Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

2.3.2 Deposits

The Company does not collect deposits from its Customers.

2.3.3 Advance Payments

The Company does not require advance payments from its Customers.

2.3.4 Commercial Credit Card Payment Option

Customers may choose to pay monthly bills via certain commercial credit cards accepted by the Company. Credit Card billed Customers will receive monthly call detail statements, which are separate from the credit card bills. If the Customer's credit card company rejects billing, the Company will make three attempts - two by telephone and one by mail - to contact the Customer for alternative payment arrangements. If alternative payment arrangements are not made in seven days, the Customer's long distance service is discontinued.

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SECTION 2 - RULES AND REGULATIONS

2.3 Payment and Credit Regulations, Cont'd.

2.3.5 Payment Due Date and Late Payment Charges

All bills are due upon receipt. Any bill outstanding and unpaid more than thirty (30) days after the date the bill is postmarked, shall be considered past due. A late payment fee of 1.5% per month will be applied to any past due balance.

2.3.6 Return Check Charge

An Administrative Charge may apply for any customer check returned for insufficient funds or any other reason.

2.4 <u>Taxes and Fees</u>

- 2.4.1 For all calls, state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.4.2 To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.4.3 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

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SECTION 2 - RULES AND REGULATIONS

2.5 Refunds or Credits for Service Outages or Deficiencies

2.5.1 Interruption of Service

Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. No credit is issued for outages less than ½ hour in duration. Credit for outages greater than ½ hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

2.5.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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2.6 <u>Liabilities of the Company</u>

- 2.6.1 The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- 2.6.2 The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service facility, or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.6.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- 2.6.4 The Company will provide credit on charges disputed by Customer in writing that are verified as incorrect by Company. If objection in writing is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

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2.7 Refusal or Discontinuance by Company

- 2.7.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Customer travel cards when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new travel card codes to replace ones that have been deactivated.
- 2.7.2 The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:
 - A. For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
 - B. For use of telephone service for any purpose other than that described in the application.
 - C. For neglect or refusal to provide reasonable access to the Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents.
 - D. For noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission.
 - E. For nonpayment of bills, provided that suspension or termination of service shall not be made without five (5) days written notice to the Customer, except in extreme cases. Such notice will be provided in a mailing separate from the Customer's regular monthly bill for service.

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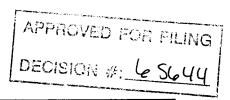
2.7 Refusal or Discontinuance by Company

2.7.2 Cont'd.

- F. Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect the Company's equipment or service to others.
- G. Without notice in the event of tampering with the equipment or services owned by the Company or its agents.
- H. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.

2.8 Limitations of Service

- 2.8.1 Service will be furnished subject to the continuing economic availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.
- 2.8.2 The Company reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.
- 2.8.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.8.4 The Company reserves the right to discontinue the offering of any service with proper notice or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.





2.9 Use of Service

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling the Company' Arizona intrastate service must have authority to provide interexchange services from the Arizona Corporation Commission.

2.10 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

2.11 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.12 Restoration of Service

Restoration of service shall be accomplished in accordance with Arizona Corporation Commission and FCC rules and regulations.

2.13 Other Rules

2.13.1 The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

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SECTION 3 - SERVICE DESCRIPTIONS

3.1 General

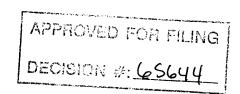
Intrastate telecommunications services are available for calls originating from any service location within the state of Arizona and terminating at any point within the state.

A customer may originate a call over the Company's switched network by presubscribing to the Company's service to place calls on a direct dialed basis, on an ad hoc basis by dialing the Company's Carrier Identification Code.

Intrastate Customers have access to the Company's Interstate and International communications services which are covered under separate tariff as governed by the rules and regulations of the Federal Communications Commission.

3.2 Timing of Calls

- 3.2.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2 Chargeable time for all calls ends when either one of the parties disconnects from the call.
- 3.2.3 The minimum call duration and additional billing increments are specified on a per product basis in this section of the tariff.
- 3.2.4 The company will not bill for incomplete calls.



SECTION 3 - SERVICE DESCRIPTIONS, Cont'd.

3.3 Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates are subject to the following time-of-day, day-of-week, and holiday rate periods:

- 3.3.1 Switched service products will be provided on a flat rate basis with no time-of-day, day-of-week or holiday rate periods.
- 3.3.2 Dedicated service products will be provided on a Day and Non-Day basis. The Day Rate period is defined as Monday through Friday 8:00 AM to, but not including 5:00 PM. The Non-Day rate period is defined as any other time of the week not covered by the Day Rate period.

3.4 Special Access Channels

Special access channels (ie: dedicated facilities), if utilized, are provided and billed to the Customer by the local exchange telephone company. Charges for the special access channel are determined by the local access provider and the Customer is responsible for payment of these charges to the local exchange telephone company. The Company will, at the Customer's request, act on behalf of the Customer in the ordering and installation of the special access channel with the access provider. The Company may also request the access provider to bill them for the account, in the name of the Customer. If this option is utilized, the Company will pass the charges, including a billing service fee, through to the Customer.

3.5 Quality and Grade of Service Offered

Minimum Call Completion Rate - Customers can expect a call completion rate of not less than 90% during peak use periods. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted.

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3.6 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the Wire Center of the Customer's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in BellCore's V&H Tape and NECA FCC Tariff No. 4.

Step 1 - Obtain the "V" and "H" coordinates for the Wire Centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Wire Centers.

Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Wire Centers.

Formula:

$$\sqrt{\frac{(V_1 V_2)^2 + (H_1 H_2)^2}{10}}$$

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3.7 Incremental Billing Seconds

SERV	ICE OFFERING	6&6	12&6	18&6	30&6	60&6	60&60
Business	1+ Switched Access	Х					
Direct	800	X					
Billed	Calling Card				X		
Business	1+ Switched Access					X	
LEC	800					X	
Billed	Calling Card					Х	
Residential	1+ Switched Access						X
	800						X
	Calling Card						X
Group	1+ Switched Access	Х					
Long	800				X		ļ
Distance	Calling Card						X
Citizens	1+ Switched Access			X			
Select	800			Х			
Calling	Dedicated Access		X		·		
Plan	Calling Card				Х		
Frontier	1+ Switched Access					X	
One	Calling Card				<u></u>	X	<u></u>

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3.8 Frontier One

Frontier One is a non-distance sensitive, outbound, flat rated switched service option. Frontier One Customers may originate an intrastate call by dialing 1 plus an area code (where necessary) and the desired telephone number. An optional travel card is also available to Frontier One Customers.

Frontier One Service is non-distance sensitive, flat rated 24 hours a day, seven days a week service.

The Customers total monthly use of Frontier One service is charged at the per minute rate set forth Section 3.8.2 of this tariff. Frontier One calls are billed in one minute increments, with a one minute minimum for each call. Any fraction of an increment is rounded to the next whole increment.

3.9 Business 1+ Switched Access Service

1+ Switched Access gives customers the capability to originate and terminate IntraLATA and Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Features include:

- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.

3.10 Business 800 Service

Business 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis and is billed directly to the Customer by the Company. A Customer may be assigned one or multiple 800 numbers that allow the Customer's end users to place a call to the Customer free of charge.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 numbers available at no extra charge.

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3.11 Business Calling Card Service

Business Calling Card Service gives Customers the ability to make toll calls from anywhere. Customers may choose their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

Business Calling Card Service calls are billed in six second increments with a thirty second minimum for each call. Any fraction of an increment will be rounded to the next whole increment.

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

3.12 Residential 1+ Switched Access Service

1+ Switched Access gives customers the capability to originate and terminate Intrastate calls. A customer using switched facilities may presubscribe to the Company's service to originate calls on a direct dialed basis.

Rate plans for residential 1+ Switched Access service can be found in Section 6 of this tariff. Customers may order these plans only in conjunction with the corresponding plan for interstate calling found in the Domestic Price List of Citizens Telecommunications Company.

Features include:

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- Domestic intrastate direct dial calling.
- Single point of customer contact for all service offerings.
- One minute increment billing.

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3.13 Residential 800 Service

Residential 800 Service is an inbound toll free service that is ordered and billed to the Customer receiving the call. It is provided on a switched access basis. A Customer may be assigned one or multiple 800 series numbers that allow callers to place a call to the Customer free of charge. Service is dependent upon availability of 800 series numbers.

Features include:

- Intrastate and Interstate 800 calls over the same local access line.
- International origination.
- Detailed call record lists originating phone numbers for all 800 calls.
- Vanity 800 series numbers available at no extra charge.

3.14 Residential Calling Card Service

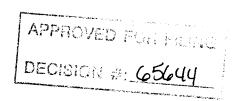
Residential Calling Card Service gives Customers the ability to make toll calls from anywhere, using their own 10 digit authorization number (code) and a four (4) digit Personal Identification Number (PIN).

Features include:

- Speed dialing where Customers can personally program up to nine (9) speed dial numbers that can be stored for future access.
- Series Calling enables Customers to make multiple calls without dialing the 800 number or authorization number.

3.15 Prepaid Calling Card

Prepaid Calling Card permits calling from any touch tone phone; Customers purchase the cards in advance based on predetermined denominations. Prepaid cards are offered in denominations ranging from \$5.00 to \$100.00. Calls are placed by dialing an 800 access number listed on the card. The Customer is then prompted to enter a Personal Identification Number (PIN). After verification of the PIN, the Customer is informed of the remaining balance available on the card, after which the terminating number can be dialed by the Customer. A prompt notifies the Customer one minute prior to expiration of the card.





3.16 Group Long Distance Service

Group Long Distance is a purchasing plan targeted to affinity groups that can aggregate large numbers of subscribers for Citizens Telecommunications Company. Service is offered for 1+ Switched Access Service, 800 Service, and Calling Card Service.

1+ Switched Access and 800 Services are flat rated. Calling Card Service is flat rated with a per call surcharge.

3.17 Private Line Service

3.17.1 Business Dedicated Access Service Description

Business Dedicated Access is a Private Line Service that allows the Customer to access the Company's network via dedicated access facilities. Dedicated Access Service is targeted to large volume users who can take advantage of dedicated access, where facilities are available. Service is offered and can be configured for 1+ Service and 800 Service.

Business Dedicated Access Service may be obtained on a fixed term basis with a minimum of a one (1) year commitment, with a minimum requirement of greater than thirty thousand (30,000) minutes of usage per month. If usage is less than the minimum requirement, the Customer will be charged a penalty equal to the shortage of minutes of usage multiplied by the rate per minute. If the Customer terminates service prior to the expiration of the term, the Customer will be liable for any installation charges that were initially waived. The Customer must give written notice to the Company to disconnect the service forty-five (45) days prior to the end of the one term.

Features include:

- Access Integration enables any or all channels to be used for both outgoing calls and incoming toll-free calls.
- Dialed Number Identification Service (DNIS) allows one location to receive identified multiple 800 calls.
- Account Codes and Verified Account Codes help the Customer prevent abuse by tracking the cost and origination of calls.

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3.17 Private Line Service, Cont'd.

3.17.2 Point To Point Service Description

Point To Point Service is a Private Line Service that allows the Customer point-to-point or point-to-multipoint service via a dedicated connection. Point To Point Service is targeted to large volume users who can take advantage of Private Line Service, where facilities are available. Service is available at Voice Grade, 56kbps and DS1 (1.544 mbps) speeds.

Point To Point Service may be obtained on a fixed term basis for a period of one (1), two (2), three (3), four (4), or five (5) years. A specified discount, corresponding to the length of the term commitment, that will apply for the life of the plan, will be applied to the Inter-Office Channel (IOC) portion of the charges.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Point to Point Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring IOC charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the IOC charge for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if:

- A. a revision in the tariff results in a higher IOC rate for the Customer and the Customer provides written notice to discontinue the plan within forty-five (45) days of notification of such increase;
- B. the Customer replaces the existing arrangement with a new arrangement which expires on or after the expiration date of the existing plan.

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3.17 Private Line Service, Cont'd.

3.17.3 Frame Relay Service Description

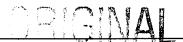
Frame Relay (FR) Service is a digital technology that provides point-to-multipoint data communication, on a packet switched basis, at speeds ranging from 56 kbps to 1.536 mbps. Speeds higher than 10 mbps may be obtained if network is available. Frame Relay access will be provided between the Customer's location and the frame relay switch via a dedicated DS-1 connection. A Customer who elects not to purchase the Company's frame relay access may obtain stand alone access to a frame relay port at telco costs. Any additional telco costs, resulting from a network to network interface, will be passed through to the Customer.

Entrance into the Company's network is accomplished through a port on the FR switch. Ports may be leased at 56 kbps, 128 kbps, 256 kbps, 384 kbps, 512 kbps, 768 kbps, or 1.536 mbps speeds. The Customer is connected to other sites on the network by Permanent Virtual Circuits (PVCs). PVCs, defined in the software of the FR switches, provide the data packets with directional information.

While the Company's network is made up of shared facilities, the Customer is ensured a minimum amount of bandwidth by ordering a specific Committed Information Rate (CIR). The CIR is a necessary component of each PVC and is available as one of three offerings based on port speed: Silver Level at twenty-five percent (25%), Gold Level at fifty percent (50%), and Platinum Level at one hundred percent (100%). Any data packets being sent at a speed above the CIR are labeled discard eligible (DE) and are qualified to be dropped in the event of network congestion.

Frame Relay Service requires the Customer to provide a Frame Relay Access Device (FRAD). The FRAD, functions as a multiplexer and a router, and encapsulates the customers information into a frame suitable for transport over the network.

APPROVED FOR FILING DECISION #: 65644



3.17 Private Line Service, Cont'd.

3.17.3 Frame Relay Service Description, Cont'd.

Frame Relay Service may be obtained on a month to month basis or on a fixed term basis for a period of one (1), two (2), or three (3) years. Initial non-recurring charges, associated with access circuit charges will be waived for any Customer committing to a fixed term agreement. A specified discount, corresponding to the length of the term agreement, that will apply for the life of the plan, will be applied to the access circuit charges, for two (2) and three (3) year term agreements.

If a Customer terminates service prior to completion of the term commitment, the Customer will pay termination charges for any unexpired portion of the term remaining after the forty-five (45) day notice period required for cancellation of Frame Relay Service. The Customer shall be liable for termination charges equal to one hundred percent (100%) of the monthly recurring Port and Transport charges for any remaining portion of the first year of the term, and twenty five percent (25%) of the Port and Transport charges for the remainder of the subsequent years of the term. In addition, the Customer will be liable for any installation charges that were previously waived. A Customer may terminate a Fixed Term Plan prior to its expiration without liability if the Customer elects to upgrade to a higher port speed for the length of the term, or commits to a new term agreement with a higher port speed.

3.17.4 Move Charge

A move charge will apply, to Private Line Services, when the physical location of the dedicated circuit, or a central office location is changed at the Customer's request. A move of this type will be considered a disconnection of service at one location and a reinstallation of the same service at the new location. The Customer will be responsible for the entire reinstallation charges. This type of move will not constitute a break in the original term agreement.

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3.17 Private Line Service, Cont'd.

3.17.5 Allowance For Interruption Of Service

A credit allowance will be given when a Private Line Service is interrupted for more than two hours. Credit will equal one half (1/2) day, or one sixtieth (1/60) of the monthly billing charge, for every outage less than four (4) hours. The credit will equal one day, or one thirtieth (1/30) of the monthly billing charge for each twenty four (24) hour period, or fraction thereof, of an outage lasting more than four (4) hours. An interruption period begins when the Customer alerts the Company of the interruption and releases the circuit for testing and repair. An interruption period ends when the circuit is returned to the Customer in operating condition.

No credit allowances will be made for:

- interruptions due to negligence or willful misconduct by the Customer;
- B. interruptions due to failure of power, equipment, systems or connections not provided by the Company;
- C. interruptions due to failure of access outside the Company's serving area; or
- D. interruptions beyond the control of the Company.

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Frontier Communications of America, Inc.

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SECTION 3 - SERVICE DESCRIPTIONS, Cont'd.

3.18 Reserved For Future Use

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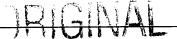
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3.19 Frontier TravelCard

TravelCard is a personal communication service that allows the caller to dial a TravelCard 800 telephone number and enter a four-digit personal identification routing number (PIRN) to complete a call. TravelCard service is only available in conjunction with Carrier's interstate TravelCard service offering. This calling card service can be ordered independently or in conjunction with other Carrier services.

As a PIRN-based product that can be shared among customers, customers are not granted exclusive use of the 800 number used for accessing the TravelCard service and thus, may not continue to use the 800 telephone number upon cancellation of their service.

To use TravelCard service, the caller dials the 800 telephone number for the TravelCard service. The caller may then (1) enter a PIRN which routes the call to a customer pre-designed telephone number (PIRN CALL); or (2) enter a PIRN which permits the customer to then direct dial a telephone number (DIAL TONE PIRN). Certain PIRNs are reserved for use by the Carrier under TravelCard Service or are used for accessing other services.

3.19.1 Rate Structure

The customer's total monthly usage of TravelCard Service is charged at the applicable rates per minute as set forth on the Flexible Rate Schedule of this tariff, is not distance sensitive, and rates vary by length of contract. TravelCard calls are billed in six (6) second increments with a thirty (30) second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. Operator assisted calls and calls made to directory assistance are charged on a per call basis as set forth in this tariff.

3.20 Frontier VIP

Frontier VIP Standard and VIP Plus are long distance services that provide Customers with single per minute rates for both their inbound (8XX) and outbound (1+) switched and dedicated usage. VIP Standard and VIP Plus are offered dependant upon the availability of Carrier capability.

3,20.1 Rate Structure

Frontier VIP switched calls are non-distance sensitive, flat-rated, twenty-four (24) hours a day, seven days a week.

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3.20 Frontier VIP, Cont'd.

3.20.2 Usage Charges

Customers may subscribe to Frontier VIP Standard and VIP Plus switched and dedicated service on either a Month-to-Month, one, two or three year Term Plan. The Customer's total monthly usage of Frontier VIP is charged at the applicable per minute rates set forth in Flexible Rate Schedule of this tariff. Frontier VIP switched inbound (8XX) and outbound service is billed in six-second increments, with an eighteen-second minimum for each call. Any fraction of an increment is rounded up to the next whole increment. To calculate rounding, the raw usage charge for the call is calculated as the call duration (minimum plus fractional duration) multiplied by the 4-digit (\$0.XXXX) rate value. That amount is then rounded up or down to the nearest whole cent.

Subscribers to VIP Standard and VIP Plus term plan service will be eligible to receive discounts on domestic 1+ and domestic Toll-Free calls. Applicable discounts are based on total monthly (domestic) usage for the respective service. VIP Standard total usage does not include the local services of affiliated ILECs with a billing and collection agreement with the Carrier, while VIP Plus total usage does include these local services. All discount credits will be applied against the customer's interstate usage. Applicable discounts are set forth in Flexible Rate Schedule of this tariff. Subscribers to Frontier VIP Term Plan services will receive a percent discount off the switched or dedicated Term Plan base rate, based on the Term Plan selected. The Volume Discount Levels and applicable discounts are specified in Flexible Rate Schedule of this tariff.

Applicable discounts are set forth in the Flexible Rate Schedule. Subscribers to a VIP Term Plan services will receive a percent discount off the Term Plan base rate, based on the Term Plan and Volume Discount Levels. The Volume Discounts Levels and applicable percent discounts are specified in the Flexible Rate Schedule.

Frontier VIP Standard Term Plans will automatically renew for successive twelve (12) month periods unless the Customer notifies the Carrier in writing before the end of their current term of their intention to terminate the agreement at the completion of the term. Frontier VIP Plus Term Plans will default to VIP Standard month-to-month plans if not renewed. Customers electing to continue receiving service without renewing their current term commitment will automatically revert to the respective switched current effective base rate.

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AZ C.C. Tariff No. 1 Section 3 1st Revised Page 16 Cancels Original Page 16

SECTION 3 - SERVICE DESCRIPTIONS, Cont'd.

3.20 Frontier VIP, Cont'd.

3.20.2 Usage Charges, Cont'd.

A termination fee, equal to the Number of lines cancelled x number of months remaining on the contract x \$25.00, will be assessed when a VIP Standard or VIP Plus Customer terminates service prior to the completion of the then current term. For a dedicated service customer the "number of lines" is equal to the number of channels (i.e., a T1 loop would constitute 24 lines).

Frontier VIP may be applied at the parent or child account levels. (Allowing different child accounts to have different long distance products). For customers with VIP Plan at the parent account level, all qualified billing rolls up to the parent to determine total monthly billing and the appropriate "super-volume" discount level for that month. Child account discounting will be applied based on the higher (parent or child) VIP Plan term and "total volume" discount. Discounts will be shown per call type at the account level on billing statements.

3.20.3 Ancillary Services

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance. Frontier TravelCard may be used in conjunction with this service.

3.21 FrontierWorks LD

FrontierWorks LD is a non-distance sensitive product that includes direct dial 1+ outbound service and (8XX) toll free inbound service. Pre-subscription of the primary line is required to subscribe to FrontierWorks LD offered by Frontier Communications of America, Inc (FCA). This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract, and is enrolled in the FrontierWorks Small Business Solutions product offered by that associated LEC. This product is only available in conjunction with the FrontierWorks LD plan from Frontier Communications of America, Inc.'s interstate Domestic Price List.

Term plans and termination liability that the customer agrees to for FrontierWorks LD in conjunction with the FrontierWorks Small Business Solutions product can be found in the local exchange tariff of FCA's associated LEC.

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Cancels Original Page 16.1

SECTION 3 - SERVICE DESCRIPTIONS, Cont'd.

3.21 FrontierWorks LD (cont'd)

3.21.1 Rate Structure

FrontierWorks switched calls are non-distance sensitive, flat-rated, with the following rating periods:

М	onday - Friday	Saturday & Sunday
N = Night	12:00 AM - 7:59AM	N = Night
D = Day	8:00 AM – 4:59 PM	12:00 AM Saturday through 11:59 PM
E = Evening	5:00 PM - 11:59PM	on Sunday.

3.21.2 Usage Charges

Issued: October 17, 2003

Customers enrolled in this product will receive a total of 100 free direct dial 1+ and (8XX) toll free interstate, interLATA or intraLATA minutes per month, measured at the account level. Any usage above the allotted free minutes will be subject to an overage rate that can be found in the current rates and charges section of this tariff.

A single optional Block of Time (BOT) quantity of minutes can be ordered in conjunction with FrontierWorks LD, in monthly increments of 250, 500, and 1000 minutes, for an additional monthly recurring charge (MRC). The MRC for the BOT is applied at the account level, and can be found in the FrontierWorks LD Plan from Frontier

(C) Communication of America's interstate Domestic Price List. Any usage above the 100 free minutes and the BOT minutes will be rated at an intrastate overage rate per minute, and these rates can be found in the current rates and charges section of this tariff.

Unused free or BOT minutes do not carry over to the next bill cycle.

Overage rates may vary depending upon which BOT is selected. If a new customer to FrontierWorks LD signs up mid-billing cycle, free minutes and the BOT minutes will be prorated. If moving between BOTs, minutes will be prorated based upon the number of days of that billing cycle and will be charged the appropriate overage rate for the BOT selected at the time the call was completed. Usage will be billed in arrears. Excluded from the BOT minutes are: long distance Directory Assistance, calling cards, and 900 calls.

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SECTION 3 – SERVICE DESCRIPTIONS, Cont'd.

3.21 FrontierWorks LD (cont'd)

3.21.2 Usage Charges (cont'd)

In the event a customer has multiple lines on their account, and any of the auxiliary lines are not on the FrontierWorks Small Business Solutions product of the associated LEC, those lines are not eligible for the 100 free minutes or a BOT selection offered by FrontierWorks LD. If a customer selects an FCA product for auxiliary lines other than FrontierWorks, the customer will be subject to the rates, terms and conditions of that product.

Interstate rates for usage outside the zero-rated minutes or the optional BOT minutes are found in the Domestic Price List of Frontier Communications of America, Inc. International rates for this product are found in the International Product Guide of Frontier Communications of America, Inc.

All calls are subject to a minimum billing of eighteen seconds with an additional billing increment of six seconds. Charges will be rounded up to the next cent on a per call basis.

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3.21.3 Ancillary charges

An additional \$1.99 per call surcharge will be assessed on all calls placed for intrastate Directory Assistance.

An additional per-call payphone surcharge applies for all calls originated from a payphone location.

3.22 Pay Telephone Surcharge

(N)

A surcharge applies to all calls which the Company can identify as a payphone-originated call. This includes Calling Card and 800 calls.

Payphone surcharge per call: \$0.47

(N)

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SECTION 4 - MAXMIMUM RATES AND CHARGES

Frontier One 4.1

A. The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>

Evening/Night

Weekend

\$0.3000

\$0.3000

Optional Travel Card* (Including Carrier recognized holidays) B.

> The following per minute rate is applicable to all Travel Card calls placed in conjunction with Frontier One service option. All calls are billed in one minute increments, with a one minute minimum for each call:

Day

Evening/Night

Weekend

\$0.5000

\$0.5000

The following per minute rate is applicable to all Travel Card calls when placed using the service on a stand alone basis. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u> \$0.5000 Evening/Night \$0.5000

Weekend \$0.5000

An additional \$2.40 per call surcharge will be applied to all travel card calls requiring manual assistance.

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SECTION 4 - MAXMIMUM RATES AND CHARGES, Cont'd.

4.2 **Business Service Rates**

4.2.1 Business Direct Billed Service Usage Rates

<u>Maximum</u>	Per Minute	Per Call
1+ Switched Access	\$.1850	-
800 Service	\$.1850	-
Calling Card	\$.2000	\$1.00

4.2.2 <u>Business LEC Billed Service Usage Rates</u>

<u>Maximum</u>	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1825	-
800 Service	\$.1825	-
Calling Card	\$.2000	\$1.00

4.2.3 Business Rate Plus LEC Billed Rates

Monthly Volume	<u>Maximum</u>		
\$0-500	\$.1200		
\$501-1000	\$.1200		
\$1001+	\$.1200		

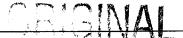
Business Rate Plus Direct Billed Rates (no term) 4.2.4

Monthly Volume	<u>Maximum</u>
\$501-1000	\$.1200
\$1001-2000	\$.1200
\$2000- +	\$.1200

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4.2 Business Service Rates, Cont'd.

4.2.5 Business Rate Plus Direct Billed Rates

Base Rate \$.120 1 year Term

1+ & 800 Switched and Dedicated

Monthly Volume	<u>Maximum</u>
\$501-1000	\$.1152
\$1001-2000	\$.1104
\$2000-+	\$.1056

4.2.6 Business Rate Plus Direct Billed Rates

Base Rate \$.120 2 year Term

1+ & 800 Switched and Dedicated

Monthly Volume	<u>Maximum</u>
\$501-1000	\$.1104
\$1001-2000	\$.1056
\$2000- +	\$.1032

4.2.7 Business Rate Plus Calling Card

Calling Card	
per minute	\$.200
Surcharge Per	\$1.00
Billing Increments	30/6

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DECISION #: 68044

4.2 <u>Business Service Rates</u>, Cont'd.

4.2.8 Citizens Business Long Distance Rates

Maximum			
Per Minute Rates	1+ Rates	Toll Free	Calling Card
IN-STATE	\$0.130	\$0.130	\$0.180
INTRALATA	\$0.130	\$0.130	\$0.180
INTERSTATE	\$0.090	\$0.090	\$0.180

Maximum Service Charges

Calling Card Surcharge \$1.00 Monthly Recurring Charge \$1.50

4.3 Residential Service Rates

4.3.1 Residential Service Rate Plan 1

	Per N	viinute	
Maximum	<u>Peak</u>	Off-Peak	Per Call
1+ Switched Access	\$.3200	\$.1700	-
800 Service	\$.3200	\$.3200	-
Calling Card	\$.2500	\$.2500	\$1.25

4.3.2 Residential Service Rate Plan 2 – Simple Rate

Maximum	Per Minute	Per Call
1+ Switched Access	\$.1875	_
800 Service	\$.3200	-
Calling Card	\$.2500	\$1.25

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Frontier Communications of America, Inc.

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SECTION 4 - MAXMIMUM RATES AND CHARGES, Cont'd.

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4.3	Residential Service Rates.	Conta.

4.3.3 Residential Service Rate Plan 3

	Per N	/linute		
<u>Maximum</u>	1st min	add'l min	Per Call	
1+ Switched Access	\$.5400	\$.3800	-	
800 Service	\$.3200	\$.3200	-	
Calling Card	\$.2500	\$.2500	\$1.25	

4.3.4 Residential Service Rate Plan 4

Per	Min	ιıtρ

<u>Maximum</u>	1st min	<u>add'l min</u>	Per Call
1+ Switched Access	\$.1125	\$.1125	-
800 Service	\$.3200	\$.3200	-
Calling Card	\$.2500	\$.2500	\$1.25

4.3.5 Residential Service - Other Charges

Maximum for	Monthly Recurring	Initial Non-Recurring
Rate Plan 4	<u>Charge</u>	<u>Charge</u>
1+ Switched Access	\$6.95	\$0.00

4.3.6 Residential Service – Freedom Plans

	Per Minute		
<u>Maximum</u>	Red	<u>White</u>	<u>Blue</u>
Outbound (1+) IntraLATA	\$0.12	\$0.14	\$0.15
Outbound (1+) Intrastate	\$0.12	\$0.14	\$0.15

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SECTION 4 - MAXMIMUM RATES AND CHARGES, Cont'd.

4.3	Posidontial Service	Pates	Cont'd
4.3	Residential Service	Rates,	. Cont a.

6.4 Prepaid Calling Card Rates

MaximumPer MinuteCalling Card\$.4500

6.5 Group Long Distance Rates

<u>Maximum</u>	Per Minute	<u>Per Call</u>
1+ Switched Access	\$.2000	-
800 Service	\$.2000	-
Calling Card	\$.2000	\$1.00

4.4 Reserved For Future Use

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SECTION 4 - MAXMIMUM RATES AND CHARGES, Cont'd.

4.4 Reserved For Future Use

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4.5 Point to Point Service Rates

4.5.1 Monthly Recurring Charges

Inter Office Channel (IOC)

Maximum	<u>Fixed</u>	<u>Per Mile</u>
DS1	\$2,200.00	\$12.00
56K	\$325.00	\$4.00
VOICE	\$325.00	\$1.00

Access Coordination Function (ACF)

Maximum	per local loop
DS1	\$120.00
56K	\$40.00
VOICE	\$40.00

Central Office Connection (COC)

Maximum	per local loop
DS1	\$350.00
56K	\$50.00
VOICE	\$50.00

4.5.2 Initial Non-Recurring Charges

Access Coordination Function (ACF)

Maximum	per local loop
DS1	\$275.00
56K	\$375.00
VOICE	\$250.00

Central Office Connection (COC)

Maximum	per local loop
DS1	\$425.00
56K	\$325.00
VOICE	\$275.00

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ORIGINAL

SECTION 4 - MAXMIMUM RATES AND CHARGES, Cont'd.

Frame Relay Service Rates 4.6

4.6.1	Monthly Recurring Charges	
	<u>Frame Charges</u> Port Charge - <i>per port</i> Maximum CIR Charge - <i>per port</i>	\$600.00 \$2000.00
	Access Circuit Charges Transport Charge - per premise Mileage Charge - per mile	\$800.00 \$25.00
4.6.2	Initial Non-Recurring Charges	
	<u>Frame Charges</u> Port Charge - <i>per port</i> Change or Add - <i>per order</i>	\$500.00 \$150.00
	Access Circuit Charges per termination	\$400.00
4.6.3	Optional - Monthly Recurring Charges	
	Optional Feature Charges Network Monitoring Tool - per PVC	\$25.00
4.6.4	Optional - Initial Non-Recurring Charges	
	Optional Feature Charges Network Monitoring Tool - per PVC Expedite Order - per site	\$20.00 \$350.00

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ORIGINAL

SECTION 4 - MAXMIMUM RATES AND CHARGES, Cont'd.

4.7 Frontier TravelCard

The following intrastate per minute rates apply to all Carrier customers who select the Calling Card Plan, when their long distance calls are made through TravelCard.

<u>Day/Evening/Night/Weekend</u> Including Carrier recognized holidays

Month-to-Month	\$0.00 - \$1.00
1 Year Term Plan	\$0.00 - \$1.00
2 Year Term Plan	\$0.00 - \$1.00
3 Year Term Plan	\$0.00 - \$1.00

4.8 Frontier VIP

The following per minute base rate ranges are applicable to all Frontier VIP switched inbound (8XX) and outbound calls:

Inbound & Outbound intrastate-InterLATA IntraLATA

\$0.0000**-**\$0.5000 \$0.0000**-**\$0.5000

4.8.1. VIP Standard and VIP Plus - Dedicated

Term Plan Discounts Dedicated (InterLATA)

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	Discount	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

APPROVED FOR FILING

DECISION #: 65644



4.8 Frontier VIP, Cont'd.

4.8.1. VIP Standard and VIP Plus - Dedicated, cont'd.

Term Plan Discounts Dedicated (IntraLATA) 1+ Outbound

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

Term Plan Discounts Dedicated (InterLATA)

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	Discount
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

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DECISION #: 65644



- 4.8 Frontier VIP, Cont'd.
 - 4.8.1. VIP Standard and VIP Plus Dedicated, cont'd.

Term Plan Discounts Dedicated (IntraLATA) Toll Free Inbound

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	Discount	<u>Discount</u>	Discount
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

4.8.2 VIP Standard and VIP Plus - Switched

Term Plan Discounts Switched (InterLATA) 1+ Outbound

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	Discount	Discount	Discount
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50 00%	0-50 00%

APPROVED FOR FILING

DECISION #: 65644

- 4.8 Frontier VIP, Cont'd.
 - 4.8.2 VIP Standard and VIP Plus Switched, cont'd.

Term Plan Discounts Switched (IntraLATA) 1+ Outbound

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	Discount	Discount	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

Term Plan Discounts Switched (InterLATA) Toll Free Inbound

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	Discount	Discount	Discount
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

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SECTION 4 - MAXMIMUM RATES AND CHARGES, Cont'd.

- 4.8 Frontier VIP, Cont'd.
 - 4.8.2 VIP Standard and VIP Plus Switched, cont'd.

Term Plan Discounts Switched (IntraLATA) Toll Free Inbound

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	Discount	<u>Discount</u>	<u>Discount</u>
<\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$100	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$300	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$1,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$2,500	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$5,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%
\$10,000	0-50.00%	0-50.00%	0-50.00%	0-50.00%

4.9 Directory Assistance

<u>Minimum</u>	<u>Maximum</u>
n	\$2.00

4.10 FrontierWorks LD

	Maximum Overage Rate Per Minute		
Block of Time (BOT) minutes	IntraLATA/Intrastate	InterLATA/Intratstate	
Free -100	\$0.5000	\$0.5000	
BOT- 250	\$0.5000	\$0.5000	
BOT- 500	\$0.5000	\$0.5000	
BOT- 1000	\$0.5000	\$0.5000	

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Issued: October 17, 2003 Effective: November 17, 2003



Frontier Communications of America, Inc.

AZ C.C. Tariff No. 1 Section 5 1st Revised Page 1 Cancels Original Page 1

SECTION 5 - PROMOTIONAL OFFERINGS

5.1 Promotions - General

From time to time the Company shall, at its option, promote subscription or stimulate network usage by offering to waive some of all of the nonrecurring or recurring charges for the Customer (if eligible) of target services for a limited duration, not to exceed 90 days, or by offering premiums or refunds of equivalent value. Such promotions shall be made available to all similarly situated Customers in the target market area. All promotions will be filed with and approved by the Commission prior to offering them to Customers.

5.2 <u>Demonstration of Calls</u>

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes duration over its network.

5.3 Reserved For Future Use

(I) (D) (D)

Issued: January 8, 2004



Frontier Communications of America, Inc.

AZ C.C. Tariff No. 1 Section 5 1st Revised Page 2

Cancels Original Page 2

SECTION 5 - PROMOTIONAL OFFERINGS, Cont'd.

5.3 Reserved For Future Use

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5.4 Residential Introductory Offer

Residential subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty dollar (\$20.00) credit toward their long distance bill. The subscriber will receive the credit on their first billing invoice. If the credit exceeds the usage level in the first month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

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Effective: February 9, 200-1

Issued by: Vice President Regulatory 180 South Clinton Avenue, Rochester, NY 14646

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SECTION 5 - PROMOTIONAL OFFERINGS, Cont'd.

5.5 <u>Business Winback Offer</u>

Business subscribers in Citizens local serving area, who elect to presubscribe to Citizens' long distance service, may receive a twenty five dollar (\$25.00) credit toward their long distance bill. The subscriber will receive the credit on their third billing invoice. If the credit exceeds the usage level in the third month the remainder will be applied to subsequent billing invoices until the credit has been exhausted. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

5.6 <u>Business Introductory Offer</u>

Business customers who presubscribe to Citizens' long distance network may receive their sixth month of consecutive service free. Business Customers may earn a credit of up to seventy five dollars (\$75.00) based on usage to be applied to their sixth month of service. If the credit exceeds the usage level in the sixth month the Customer will receive a credit equal to the usage level in the sixth month. If the usage level in the sixth month exceeds seventy five dollars (\$75.00) the Customer will be required to pay the difference. The credit will not be redeemable for cash. PIC change charges will be waived for Customers who select this promotion. This offer will remain in effect indefinitely, unless sooner changed or canceled by a subsequent tariff filing.

5.7 Consumer Toll Free Channel Promotion

The Consumer Toll Free Channel Promotion is applicable to new residential toll free sales occurring between July 14 through August 28, 1999. During this period the non-recurring installation charge will be waived and the monthly recurring charge will be waived until December 31, 1999.

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DECISION #: 65644

Issued: March 18, 2003



SECTION 6 - CONTRACT OFFERINGS

6.1 General

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for six months after the initial offering to the first contract Customer for any given set of terms.

6.2 Contract Number 1

6.2.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.2.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

6.2.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.110	-
800 Service	\$.110	-
Calling Card	\$.145	\$.50

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DECISION # 65644



6.3 Contract Number 2

6.3.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.3.2 <u>Description of Service</u>

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

6.2.3 <u>Rates</u>

	Per Minute	Per Call
1+ Switched Access	\$.119	
800 Service	\$.119	
Calling Card	\$.145	\$.50

APPROVED FOR FILING

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6.4 Contract Number 3

6.4.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.4.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

6.4.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.100	-
800 Service	\$.100	-
Calling Card	\$.145	\$.50

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DECISION #: 65644

6.5 Contract Number 4

6.5.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.5.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

6.5.3 Rates

<u>Per Minute</u>	<u>Per Call</u>
\$.115	-
\$.115	-
\$.240	\$.00
	\$.115 \$.115

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6.6 Contract Number 5

6.6.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.6.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

6.6.3 Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.105	-
800 Service	\$.105	-
Calling Card	\$.240	\$.00

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DECISION #: 65644



6.7 Contract Number 6

6.7.1 Term and Renewal Option

Terms of service will be month-to-month after completion of an initial twelve (12) month period which begins on the contract effective date. At the end of the twelve (12) period, service will continue pursuant to the rates and terms of the contract, on a month-to-month basis until either the Customer or Company terminates the contract with at least thirty (30) days written notice. When service terminates, the Customer shall be subject to all terms and conditions, including rates, set forth in applicable tariffs for any service furnished after the date of termination.

6.7.2 Description of Service

Switched Access 1+, 800, and Calling Card Service will be furnished in accordance with the terms and conditions as outlined in this tariff.

6.7.3 Rates

	Per Minute	Per Call
1+ Switched Access	\$.105	
800 Service	\$.105	
Calling Card	\$.145	\$.50

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SECTION 7 - CURRENT RATES AND CHARGES

7.1 Frontier One

7.1.1 The Following per minute usage rates apply to all calls under Frontier One (including Company recognized holidays):

<u>Day</u>

Evening/Night

Weekend

\$0.1500

\$0.1500

\$0.1500

7.1.2 Optional Travel Card* (Including Carrier recognized holidays)

The following per minute rate is applicable to all Travel Card calls placed in conjunction with Frontier One service option. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u> \$0.2500 Evening/Night

Weekend

2500

\$0,2500 \$0.2500

The following per minute rate is applicable to all Travel Card calls when placed using the service on a stand alone basis. All calls are billed in one minute increments, with a one minute minimum for each call:

<u>Day</u> \$0.2500 Evening/Night \$0.2500 Weekend \$0.2500

* An additional \$1.20 per call surcharge will be applied to all travel card calls requiring manual assistance.

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7.2 Business Direct Billed Service Rates

	Per Minute	Per Call
1+ Switched Access	\$.1450	-
800 Service	\$.1450	-
Calling Card	\$.1600	\$.60

7.3 Business LEC Billed Service Rates

	<u>Per Minute</u>	<u>Per Call</u>
1+ Switched Access	\$.1425	-
800 Service	\$.1425	-
Calling Card	\$.1600	\$.60

7.4 <u>Citizens Business Long Distance Rates</u>

Per Minute Rates

	1+ Rates	Toll Free	Calling Card
In-State	\$0.110	\$0.110	\$0.160
IntraLATA	\$0.110	\$0.110	\$0.160
Interstate	\$0.070	\$0.070	\$0.160
Service Charges			

Service Charges

Calling Card Surcharge	\$0.60
Monthly Recurring Charge	\$.95

Term & Volume Discount Plan		Per Minute Rates	
Spending	No Term	1 Year	2 Years
\$0.00 +	\$0.1100	\$0.1075	\$0.1050
\$500.00 +	\$0.1075	\$0.1050	\$0.1025
\$1000.00 +	\$0.1050	\$0.1025	\$0.1000

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7.5 Residential Service Rate Plan 1

Per Minute

	<u>Peak</u>	Off-Peak	Per Call
1+ Switched Access	\$.2500	\$.1200	-
800 Service	\$.2500	\$.2500	-
Calling Card	\$.2000	\$.2000	\$0.90

7.6 Residential Service Rate Plan 2 – Simple Rate

	Per Minute	Per Call
1+ Switched Access	\$.1700	
800 Service	\$.2500	-
Calling Card	\$.2000	\$0.90

7.7 Residential Service Rate Plan 3

1+ Switched Access

	<u>D</u>	ay	Eve	ening	Night 8	<u> Wknd</u>
Mileage Band	<u>1st min</u>	<u>add'l min</u>	<u>1st min</u>	<u>add'l min</u>	1st min	add'l min
1 - 10	\$.2400	\$.1100	\$.1560	\$.0715	\$.1200	\$.0550
11 - 22	\$.3400	\$.1600	\$.2210	\$.1040	\$.1700	\$.0800
23 - 55	\$.3500	\$.2000	\$.2435	\$.1365	\$.1950	\$.1050
56 - 124	\$.4100	\$.2500	\$.2805	\$.1655	\$.2300	\$.1350
125 - 292	\$.4200	\$.2700	\$.2950	\$.1850	\$.2350	\$.1500
293+	\$.4300	\$.3000	\$.3180	\$.1980	\$.2600	\$.1600

	Per Minute	Per Call
800 Service	\$.2500	_
Calling Card	\$.2000	\$0.90

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Frontier Communications of America, Inc.

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SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.

7.8 Residential Service Rate Plan 4

 Per Minute
 Per Call

 1+ Switched Access
 \$.0900

 800 Service
 \$.2500

 Calling Card
 \$.2000
 \$0.90

7.9 Residential Service - Other Charges

Rate Plan

4

Switch Access

MONTHLY INITIAL
RECURRING CHARGE NON-RECURRING CHARGE
\$4.95 \$0.00

7.10 Residential Service—Freedom Plans

 Per Minute

 Red
 White
 Blue

 Outbound (1+) - IntraLATA
 \$0.12
 \$0.14
 \$0.15

 Outbound (1+) - Intrastate
 \$0.12
 \$0.14
 \$0.15

7.11 PREPAID CALLING CARD RATES

Calls are billed in one minute increments at a base unit rate of \$0.35 per minute.

7.12 GROUP LONG DISTANCE RATES

	Per Minute	Per Call
1+ Switched Access	\$.1550	-
800 Service	\$.1550	-
Calling Card	\$.1550	\$.60

Issued: December 24, 2003

Effective: January 1, 2004

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7.13 <u>Citizens Business Rate Plus Calling Direct Plan Rates</u>

7.13.1 <u>Usage Charges</u>

- Rate Plan is a base rate of \$.12 with discounts depending on volume
- Rates are billed initial 18 seconds followed by 6 second increment
- Rates are for 800 and 1+ services.

Base Rate	\$0.12														
Sales Discou	nt														
Monthly Volume	No	Γerm				1 Year	Term				2 Year	Term			
\$501-\$1000	0%	1%	2%	3%	4%	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%
	\$.1200	\$.1188	\$.1176	\$.1164	\$.1152	\$.1152	\$.1140	\$.1128	\$.1116	\$.1104	\$.1104	\$.1092	\$.1080	\$.1068	\$.1056
\$1001-\$2000	4%	5%	6%	7%	8%	8%	9%	10%	11%	12%	12%	13%	14%		
	\$.1152	\$.1140	\$.1128	\$.1116	\$.1104	\$.1104	\$.1092	\$.1080	\$.1068	\$.1056	\$.1056	\$.1044	\$.1032		
\$2001+	8%	9%	10%	11%	12%	12%	13%	14%			14%	15%			
	\$.1104	\$.1092	\$.1080	\$.1068	\$.1056	\$.1056	\$.1044	\$.1032			\$.1032	\$.1020			
											16%	17%	18%	19%	20%
		·		-							\$.1008	\$.0996	\$.0984	\$.0972	\$.0960

7.13.2 <u>Usage Charges</u> (Dedicated Service)

- Rate Plan is a base rate of \$.12 with discounts depending on volume
- Rates are billed initial 18 seconds followed by 6 second increments
- Rates are for 800 and 1+ services.

Base Rate	\$0.12															
Sales Discou	nt															
Monthly Volume	1 Year	Term				2 Year	Term				3 Year Term					
\$2000-\$5000	35%	36%	37%	38%	39%	39%	40%	41%	42%		42%	43%	44%	45%	46%	47%
	\$.0780	\$0768	\$.0756	\$.0744	\$.0732	\$.0732	\$.0720	\$.0708	\$.0696		\$.0696	\$.0684	\$.0672	\$.0660	\$.0648	\$.0648
\$5001- \$10,000	39%	40%	41%	42%		42%	43%	44%	45%	46%	47%	48%	49%	50%		
	\$.0732	\$.0720	\$.0708	\$.0696		\$.0696	\$.0684	\$.0672	\$.0660	\$.0648	\$.0636	\$.0624	\$.0612	\$.0600		
						47%	48%				50%	51%]		
						\$.0636	\$.0624				\$.0600	\$.0588				
\$10,001 +	42%	43%	44%	45%	46%	48%	49%	50%								
	\$.0696 47%		\$.0672	\$.0660	\$.0648	\$.0624	\$.0612	\$.0600								
	\$.0636	\$.0624						·			L			·	L	

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SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.

7.14 Reserved For Future Use

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Frontier Communications of America, Inc.

AZ C.C. Tariff No. 1 Section 7 1st Revised Page 7 Cancels Original Page 7

SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.

7.14 Reserved For Future Use

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Issued: January 8, 2004



Frontier Communications of America, Inc.

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SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.

7.14 Reserved For Future Use

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Issued: January 8, 2004



Frontier Communications of America, Inc.

AZ C.C. Tariff No. 1 Section 7 1st Revised Page 9 Cancels Original Page 9

SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.

7.14 Reserved For Future Use

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Issued: January 8, 2004



7.15 Point to Point Service Rates

7.15.1 Monthly Recurring Charges

	Inter-Office Channel (IOC)	
<u>Mileage</u>	<u>Fixed</u>	Per Mile
	DSI - 1.544 Mbps	
1 - 50	\$1,500.00	\$8.00
51 - 150	\$1,500.00	\$7.50
151 - 1500	\$1,700.00	\$6.00
1501+	\$1,700.00	\$5.70
	56 Kbps	
1 - 350	\$250.00	\$3.00
351 - 750	\$250.00	\$2.00
751 - 1500	\$250.00	\$1.00
1501+	\$250.00	\$0.70
	Voice Grade	
1 - 750	\$250.00	\$0.36
751 - 1500	\$200.00	\$0.40
1501+	\$200.00	\$0.45

The following discounts apply to the above IOC charges:

<u>Term</u>	<u>DS1</u>	<u>56K</u>	<u>Voice</u>
1 Year	34%	14%	2%
2 Year	35%	17%	4%
3 Year	36%	20%	6%
4 Year	37%	22%	8%
5 Year	38%	24%	10%

Access Coordination Function (ACF) per local loop

DS1 \$85.00 56K \$29.77 Voice \$29.75

APPROVED FOR FILING

DECISION #: 656 44



7.15 Point to Point Service Rates, Cont'd.

7.15.1 Monthly Recurring Charges Cont'd.

Central Office Connection (COC)

per local loop DS1 \$275.00 56K \$21.30 VOICE \$22.10

Local Loop

DS1 actual telco cost 56K actual telco cost VOICE actual telco cost

7.15.2 Initial Non-Recurring Charges

Access Coordination Function (ACF)

per local loop DS1 \$215.00 56K \$287.00 VOICE \$174.00

Central Office Connection (COC)

per local loop DS1 \$340.00 56K \$252.00 VOICE \$215.00

Local Loop

DS1 actual telco cost 56K actual telco cost VOICE actual telco cost

APPROVED FOR FILING

DECISION #: 6564U

^{*} The Company may waive the above non-recurring charges from time to time.



7.16 Frame Relay Service Rates

7.16.1 Monthly Recurring Charges

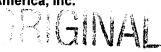
<u>FRAME CHARGES</u>						
Port	Port Charge					
<u>Speed</u>	per port	<u>Silver</u>	<u>Gold</u>	<u>Platinum</u>		
DS-1 - 1.536 mbps	\$475.00	\$384.00	\$768.00 (N)	\$1536.00		
768 kbps	\$425.00	\$192.00	\$384.00 (N)	\$768.00		
512 kbps	\$335.00	\$128.00	\$256.00 (N)	\$512.00		
384 kbps	\$290.00	\$96.00	\$192.00 (N)	\$384.00		
256 kbps	\$260.00	\$64.00	\$128.00 (N)	\$256.00		
128 kbps	\$205.00	\$32.00	\$64.00 (N)	\$128.00		
56/64 kbps	\$95.00	\$14.00 (R)	\$28.00 (N)	\$56.00		

ACCES:	TERM DISCOUNT				
	Transport	Mileage			
Port	Charge	Charge	1 Year	2 Year	1 Year
Speed	per premise	<u>per mile *</u>	Term	Term	Term
DS-1 - 1.536 mbps	\$615.00	\$10.00	0%	5%	10%
768 kbps	\$575.00	\$10.00	0%	5%	10%
512 kbps	\$535.00	\$10.00	0%	5%	10%
384 kbps	\$489.00	\$10.00	0%	5%	10%
256 kbps	\$425.00	\$10.00	0%	5%	10%
128 kbps	\$399.00	\$10.00	0%	5%	10%
56/64 kbps	\$379.00	\$10.00	0%	2%	6%

^{*} Mileage is based on Interoffice Channel mileage between the Company's Central Offices and the frame relay switch.

APPROVED FOR FILING

DECISION #: 65644



7.16 Frame Relay Service Rates, Cont'd.

7.16.2 <u>Initial Non-Recurring Charges</u>

	FRAME CHARGES	
Port	Port Charge	Change or Add
Speed	per port	per order
DS-1 - 1.536 mbps	\$400.00	\$100.00
768 kbps	\$400.00	\$100.00
512 kbps	\$300.00	\$100.00
384 kbps	\$300.00	\$100.00
256 kbps	\$300.00	\$100.00
128 kbps	\$300.00	\$100.00
56/64 kbps	\$200.00	\$100.00

ACCESS CIRCUIT CHARGES

Port Speed	per termination
DS-1 - 1.536 mbps	\$318.00
768 kbps	\$318.00
512 kbps	\$318.00
384 kbps	\$318.00
256 kbps	\$318.00
128 kbps	\$318.00
56/64 kbps	\$318.00

* The Company may waive the above non-recurring charges for term commitments.

APPROVED FOR FILING

decision #: 65644



7.16 Frame Relay Service Rates, Cont'd.

7.16.3 Optional - Monthly Recurring Charges

<u>OPTIONAL</u>	FEATURE CHARGES
Port	Network Monitoring
<u>Speed</u>	Tool - per PVC
DS-1 - 1.536	\$10.00
mbps	
768 kbps	\$10.00
512 kbps	\$10.00
384 kbps	\$10.00
256 kbps	\$10.00
128 kbps	\$10.00
56/64 kbps	\$10.00

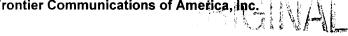
7.16.4 Optional - Initial Non-Recurring Charges

OPTIONAL FEATURE CHARGES

Port	Network Monitoring	Expedite Order
<u>Speed</u>	Tool - per PVC	<u>per site</u>
DS-1 - 1.536	\$15.00	\$250.00
mbps		
768 kbps	\$15.00	\$250.00
512 kbps	\$15.00	\$250.00
384 kbps	\$15.00	\$250.00
256 kbps	\$15.00	\$250.00
128 kbps	\$15.00	\$250.00
56/64 kbps	\$15.00	\$250.00

APPROVED FOR FILING

DECISION #: 65644



Frontier TravelCard 7.17

The following intrastate per minute rates apply to all Carrier customers who select the Calling Card Plan, when their long distance calls are made through TravelCard.

Day/Evening/Weekend Including Carrier recognized holidays

Month-to-Month	\$0.28/minute
1 Year Term Plan	\$0.23/minute
2 Year Term Plan	\$0.21/minute
3 Year Term Plan	\$0.17/minute

An additional \$1.25 per call surcharge will be assessed on all TravelCard Calling Card calls placed when manual intervention is required. Frontier VIP calls made for intrastate Directory Assistance will be charged \$1.99 per call.

7.18 Frontier VIP

Frontier VIP calls made for intrastate Directory Assistance will be charged \$1.99 per call.

7.18.1 VIP Standard - Dedicated Term Plan Discounts

InterLATA 1+ Outbound

* Base Rate (Month-to-Month and Term):

\$0.1630

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	<u>Discount</u>	Discount	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

APPROVED FOR FILING



7.18 Frontier VIP, Cont'd.

7.18.1 VIP Standard - Dedicated Term Plan Discounts, Cont'd.

IntraLATA 1+ Outbound

* Base Rate (Month-to-Month and Term):

\$0.1630

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	Discount	Discount	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

InterLATA
Toll Free Inbound

* Base Rate (Month-to-Month and Term):

\$0.1630

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	Discount	Discount	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

APPROVED FOR FILING

DECISION #: 65644

7.18 Frontier VIP, Cont'd.

7.18.1 VIP Standard - Dedicated Term Plan Discounts, Cont'd.

IntraLATA Toll Free Inbound

* Base Rate (M	\$0.1630			
	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	<u>Discount</u>	<u>Discount</u>	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	7.00%	18.00%	23.00%	38.70%
\$5,000	7.00%	18.00%	23.00%	38.70%
\$10,000	7.00%	18.00%	23.00%	38.70%

7.18.2 VIP Plus - Dedicated Term Plan Discounts

InterLATA

* Base Rate (Month-to-Month and Term):

\$0.1630

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	<u>Discount</u>	<u>Discount</u>	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

APPROVED FOR FILING



7.18 Frontier VIP, Cont'd.

7.18.2 VIP Plus - Dedicated Term Plan Discounts, Cont'd.

IntraLATA 1+ Outbound

* Base Rate (Month-to-Month and Term):

\$0.1630

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	Discount	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

InterLATA

* Base Rate (Month-to-Month and Term):

\$0.1630

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	Discount	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

APPROVED FOR FILING

DECISION #: 65644

Issued: March 18, 2003



7.18 Frontier VIP, Cont'd.

7.18.2 VIP Plus - Dedicated Term Plan Discounts, Cont'd.

IntraLATA
Toll Free Inbound

* Base Rate (M	\$0.1630			
	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	<u>Discount</u>	Discount	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

7.18.3 VIP Standard - Switched Term Plan Discounts

InterLATA
1+ Outbound

* Base Rate (Month-to-Month and Term):

\$0.1950

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	<u>Discount</u>	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

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DECISION #: 65644



7.18 Frontier VIP, Cont'd.

7.18.3 VIP Standard - Switched Term Plan Discounts, Cont'd.

IntraLATA 1+ Outbound

* Base Rate (Month-to-Month and Term):

\$0.1950

	MTM	1 Year	2 Year	3 Year
Total Billing	Discount	<u>Discount</u>	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2,00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

InterLATA
Toll Free Inbound

\$0.1950

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

APPROVED FOR FILING

DECISION #: 65644

^{*} Base Rate (Month-to-Month and Term):



7.18 Frontier VIP, Cont'd.

7.18.3 VIP Standard - Switched Term Plan Discounts, Cont'd.

IntraLATA Toll Free Inbound

* Base Rate (Month-to-Month and Term):

\$0.1950

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	11.00%	38.70%
\$2,500	7.00%	18.00%	11.00%	38.70%
\$5,000	7.00%	18.00%	11.00%	38.70%
\$10,000	7.00%	18.00%	11.00%	38.70%

7.18.4 VIP Plus - Switched Term Plan Discounts

InterLATA 1+ Outbound

* Base Rate (Month-to-Month and Term):

\$0.1950

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	Discount	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

APPROVED FOR FILING
DECISION #: 65644

Effective: March 18, 2003 Issued: March 18, 2003



7.18 Frontier VIP, Cont'd.

7.18.4 VIP Plus - Switched Term Plan Discounts, Cont'd.

IntraLATA 1+ Outbound

* Base Rate (Month-to-Month and Term):

\$0.1950

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	<u>Discount</u>	<u>Discount</u>	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

InterLATA Toll Free Inbound

\$0.1950

	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	Discount	Discount	Discount
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

APPROVED FOR FILING

DECISION #: 65640

^{*} Base Rate (Month-to-Month and Term):

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SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.

7.18 Frontier VIP, Cont'd.

7.18.4 VIP Plus - Switched Term Plan Discounts, Cont'd.

IntraLATA
Toll Free Inbound

* Base Rate (Month-to-Month and Term):			\$0.1950	
	MTM	1 Year	2 Year	3 Year
Total Billing	<u>Discount</u>	<u>Discount</u>	Discount	<u>Discount</u>
<\$100	0.00%	2.00%	4.00%	6.00%
\$100	1.40%	3.40%	4.00%	6.00%
\$300	2.00%	4.00%	6.00%	20.00%
\$500	4.00%	6.00%	8.00%	22.67%
\$1,000	7.00%	18.00%	23.00%	38.70%
\$2,500	10.00%	21.00%	26.00%	41.30%
\$5,000	13.00%	23.00%	28.00%	42.80%
\$10,000	15.00%	25.00%	30.00%	44.00%

7.19 Directory Assistance

Intrastate Directory Assistance will be assessed a charge of \$1.99 per call when dialing 1-XXX-555-1212.

7.20 FrontierWorks LD

	Overage Rate per minute		
Block of Time (BOT) minutes	IntraLATA/Intrastate	InterLATA/Intratstate	
Free -100	\$0.1400	\$0.1400	
BOT-250	\$0.1300	\$0.1300	
BOT-500	\$0.1300	\$0.1300	
BOT-1000	\$0.1300	\$0.1300	

ADMINISTRATIVELY
APPROVED FOR FILING

(D)

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Issued: October 17, 2003 Effective: November 17, 2003

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SECTION 7 - CURRENT RATES AND CHARGES, Cont'd.

7.21 Arizona Universal Service Fund Surcharge

(T)

The surcharges set forth below relate to funding the Arizona Universal Service Fund (AUSF) and are in addition to the rates and charges for access service, toll service and local service set forth in the applicable tariffs. If the Company determines it has collected its annually assessed amount prior to the end of the calendar year, it will suspend collection of these surcharges for the remainder of that year, subject to any subsequent adjustment necessitated by Arizona Corporation Commission Order.

7.21.1 Toll Portion Element

Currently assessed AUSF surcharge for Intrastate Toll, percent of toll revenue (See Note 1):

0.0998% (R)

NOTE 1: The surcharge amounts are per R-14-2-1206A. As the Arizona Corporation Commission issues orders which increase or decrease the requirement for AUSF funding, this surcharge amount(s) will be adjusted accordingly.

(T)

Issued: December 24, 2003

Effective: January 1, 2004